

Job Number: F-11051-3
Title – Server Team Lead
Location – Cleveland, OH
Type – full time employment
Salary - \$85,000.00

The Server Team Lead will be responsible for all daily activities within the server team, including technical and non-technical direction. This individual will report directly to the Manager, Servers and will provide team leadership to the Windows engineering team. The Server Team Lead will be required to act as the senior technical expert for the server teams to provide technical guidance as necessary.

ESSENTIAL DUTIES and RESPONSIBILITIES:

- * Coordinate all activities of team members and provide guidance on all technical issues that arise;
- * Provide direction and decision-making guidance to drive project and production support efforts;
- * Perform capacity planning and performance analysis to assist with future budget planning;
- * Work closely with vendors and 3rd party support partners to ensure all hardware and software is properly maintained
- * Manage open requests and issues to ensure all work is delivered on time and with high quality;
- * Perform design and engineering for new solutions and the implementation of those solutions;
- * Gather and analyze customer requirements to design solutions that meet documented requirements;
- * Champion process, documentation and operational improvements and best practices;
- * Provide both formal and non-formal project management principles to coordinate tasks and set priorities across teams to deliver solutions quickly and effectively;
- * Provide 24 x 7 support for both planned and unplanned activities to minimize disruption to the business;
- * Work closely with management to create effective developmental plans for the server engineers to continually improve the group's collective skillset and knowledge;
- * To build strong relationships with other key areas including network, desktop, security and applications to drive efficiencies across multiple teams.

The qualified candidate will have:

- * B.S. Information Systems
- * Microsoft MCSE or MCITP Certification
- * VMWare VCP 4.0 Certification
- * Minimum 3 years in IT leadership role providing direction to diverse teams

across multiple technical disciplines;

- * Minimum 10 years in a large, enterprise client-server environment;
- * Planning, implementation and ongoing support of Windows Server environment in multi-site organization;
- * Supporting Windows architecture including active directory and networking;
- * Planning, implementation and ongoing support of large VMWare environment including View;
- * Supporting Blackberry Enterprise Server and integration with MS Exchange;
- * Creating and maintaining scripts to automate server administration and eliminate manual efforts;
- * Managing teams and projects to deliver solutions on time and on budget.

Must have the following knowledge, Skills and Abilities:

- * Flexible, positive and team oriented attitude;
- * Excellent interpersonal skills, able to work effectively with technical and business partners;
- * Strong written, verbal and presentation abilities;
- * Able to handle dynamic and high pressure environment with focus on success and productivity;
- * Demonstrate excellent analytical abilities and critical thinking;
- * Expert knowledge of Active Directory;
- * Expert knowledge of Windows 2003 and Windows 2008 Server;
- * Expert knowledge of VMWare ESX 4.x;
- * Strong knowledge of VMWare View;
- * Strong knowledge of Citrix MetaFrame XP;
- * Strong knowledge of networking and storage technologies;
- * Strong knowledge of IBM xSeries hardware and blade technology;
- * Strong knowledge of VBS, Batch and Perl scripting;
- * Strong knowledge of enterprise MS applications including Exchange, SQL, IIS, SharePoint, OSC 2007 and SCCM.